

Infrastructure Technician Apprenticeship Level 3

Apprenticeship Standard

THE ROLE: Set people up on Information Technology (IT) systems, provide support and solve problems to help organisations run smoothly.

Apprenticeship overview

An Infrastructure Technician provides support to internal and external customers and helps them to be productive when using technology in their own jobs by using tools to solve problems and troubleshoot non-routine problems.

Apprentices will learn how to set people up on systems, provide support when appropriate and rectify any issues to maintain the organisations productivity. They should be able to work both independently and as part of a team in line with organisational standards.

This apprenticeship will give your employees the experience and skills needed for network administration, setting up servers, help desk management, security patching and provide opportunities for them to acquire professional IT vendor qualifications within the field, such as CCNA.



Why choose Kirklees College?

We are one of the region's largest established apprenticeship providers with over 1,000 apprentices in approximately 1,000 businesses. Our Apprenticeship Recruitment Team will help you find your ideal candidate. The college has a proven track record of a high number of apprentices being offered permanent positions at the end of their training programme.

An apprenticeship offers employees an opportunity to enhance their skills and gain knowledge whilst undertaking training. This is cost effective for the employer as it helps to lower recruitment costs, increases productivity and supports future growth.


Studying for an apprenticeship can help to motivate individuals and create a satisfied workforce which helps businesses to compete in the modern marketplace. Kirklees College will help you recruit the right apprentice who will bring enthusiasm and new ideas to the business ending in loyal post completion.

ENTRY REQUIREMENTS

GCSE English and maths grade 4 or above and a computing / ICT qualification grade 4 or above or equivalent and a suitable employer.

ASSESSMENT

Apprentices will be assessed through practical demonstrations, work-based projects, written assessments, portfolio, observations, online exams and end-point assessment.



What are the benefits of apprenticeships?

Employer benefits include:

- Apprenticeships are a tried and tested way to recruit new staff or retrain and upskill existing staff
- Apprenticeships are a great way to attract enthusiastic talent with fresh ideas
- Funding – potentially up to 100% funding and incentives could be available to support apprenticeships
- Apprenticeships can help you tackle skills shortages and provide skilled workers to futureproof a business
- Apprenticeships offer excellent staff development routes for your existing workforce by progressing them to a higher-level role
- Learning can be done in your workplace to minimise disruption and maximise impact
- A flexible training option – apprenticeships give you the power to tailor the training your apprentices receive and to play an active role in ensuring the skills they acquire complement your existing workforce and business needs.
- Reduce staff turnover by increasing employee satisfaction and loyalty
- Apprentices are eager, motivated and loyal to the company that invests in them and can boost productivity in a cost-effective way

Recruitment

Our dedicated Apprenticeship Recruitment Team will work with you from the start to the end of the recruitment process. They are here to make sure the process is as simple and smooth as possible.

They can:

- Advertise and promote your vacancy
- Screen and select suitable candidates for interviews
- Arrange and co-ordinate interviews
- Enrol – leave all the paperwork to us
- Assign a dedicated Trainer/Assessor for the duration of the apprenticeship



Contact our dedicated team

Tell us what your needs are and we'll find the right solution for you. We can discuss costs and how to make use of any funding available.

Contact the Employer Engagement Team on 0800 781 3020.